

No. F-12013/130(vi)/2013/RTI-UIDAI

Government of India

Planning Commission

Unique Identification Authority of India

2<sup>nd</sup> Floor, Tower-I, Jeevan Bharati Building,

Connaught Circus, New Delhi – 110 001.

Dated the 30 July, 2013

To

Ms. Qaneez-e-Fatemah Sukhrani  
A/3 Hermes Drome I,  
211/3/1B Viman Nagar  
Pune-411014

Subject: Application under RTI Act, 2005 seeking information with regards to suspended enrolment agencies all over India.

Madam,

Please refer to your RTI Application dated 28<sup>th</sup> May, 2013 and our letter of even No. dated 27<sup>th</sup> June, 2013. Information is given as under:

**Q. 1 :** Detailed list of all suspended enrolment agencies along with location, date of appointment, date of suspension, reason for suspension, number of enrolments these EA had in their possession at the time of suspension.

**Reply:** The following types of Enrolment Agencies are engaged to undertake enrolment processes under Aadhar project.

1. Empanelled by UIDAI.
2. Selected by Registrars and
3. Selected by Registrar RGI.

It is the prerogative of Registrar to engage enrolling agencies on Terms and Conditions and establishment of enrolment centres as per their enrolment plan.

When EAs/Registrars collect data from Residents, they have to exercise a fiduciary duty of care towards information. Therefore, it is their responsibility to ensure that they keep the data collected from residents (both biometric and demographic) safe and secure and protected from unauthorized access. UIDAI has issued guidelines and best practices for data protection for all its ecosystem partners.

However, following 2EAs were suspended by UIDAI w.e.f. 30.04.2012 for alleged breach of contract/UIDAI process guideline violations :

1. M/s infrastructure Leasing & Financial Services Ltd under following State / Non State Registrars :
  - (a) India Post
  - (b) Govt. of Himachal Pradesh
  - (c) Mission Convergence Delhi
  - (d) Govt. of Jharkhand, Deptt. Of UDD/RDD
  - (e) Govt. of Andhra Pradesh
  - (f) Bank of Baroda
  - (g) Central Bank of India
  - (h) Oriental Bank of India
  - (i) State Bank of india
  - (j) Allahabad Bank

Contd... 2/-



2. M/s 4G Identity Solutions Pvt. Ltd.  
(a) Govt. of Sikkim  
(b) State Bank of India  
(c) India Post  
(d) Union Bank of India.

**Q.2** : SOPs followed for taking possession of and migrating the data held by the enrolment agencies at the time of their suspension.

**Reply** : Documents Data protection guidelines for Registrars, Suspension Policy and Roles and responsibilities of Registrars, available at UIDAI official website [www.uidai.gov.in](http://www.uidai.gov.in) under Registrars & Enrolments : Process manuals and guidelines, may be referred.

**Q. 3** : After migration of the database in their possession to CIDR, was this information in their possession until then, destroyed or kept back with the suspended EA.

**Q. 4** : Name & designation of the entity that supervised / monitored this migration to CIDR.

**Q. 5** : List the instance /s where it was not possible to migrate the data from suspended EA and for what reason

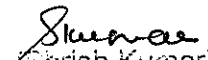
**Q. 6** : Details of the public notices, dates, newspapers released to inform those individuals whose data was with the suspended EA, so they could re-enrol.

**Reply 3,4,5 & 6** : As per guidelines referred at point No. 2, may be obtained from Registrars concerned.

2. If you are not satisfied with the reply, you may appeal to the Appellate Authority, UIDAI within 30 days from the receipt of this letter. The name, address and contact number of the Appellate Authority is given below:-

Shri Davinder Kumar,  
DDG & Appellate Authority,  
Unique Identification Authority of India  
Jeevan Bharti Building, 2<sup>nd</sup> Floor, Tower-I,  
Connaught Circus, New Delhi – 110001.

Yours faithfully,

  
(Shrish Kumar)

Assistant Director General & CPIO  
Tele : 011-23466823

