

No. F-12013/130(x)/2013/RTI-UIDAI

Government of India

Planning Commission

Unique Identification Authority of India

2<sup>nd</sup> Floor, Tower-I, Jeevan Bharati Building,  
Connaught Circus, New Delhi – 110 001.

Dated the 7 August, 2013

To

✓ Ms. Qaneez-e-Fatemah Sukhrani  
A/3 Hermes Drome I,  
211/3/1B Viman Nagar  
Pune-411014

Subject: Application under RTI Act, 2005 seeking information with regards to UIDAI and loss and theft of data all over India.

Madam,

Please refer to your RTI Application dated 30<sup>th</sup> May, 2013 and further to our letter of even No. dated 27.06.2013. Information is given as under:

**Q. 1** : Detailed list of all the instances of theft and loss of data in possession of UIDAI, its Registrars and appointed enrollment agencies with location, date and manner of theft / loss, in whose possession was the data at the time of theft / loss.

**Reply** : In UIDAI ecosystem, the relationship between the resident and the Registrar is independent of the UIDAI. As a consequence Registrars have a fiduciary responsibility and has to exercise a duty of care to secure and protect all the data (demographic and biometric) collected from the resident. UIDAI's responsibility to ensure the safety, security and confidentiality of the data from the point of receipt and in the CIDR and to protect the data from unauthorized access and misuse. You may refer UIDAI documents :

1. Data Protection Guidelines for Registrars
2. Point No. 33 of Registrars : Roles & Responsibilities,
3. Point No. 4 of Document on EAs responsibility and
4. Policy on stolen machines, are available at UIDAI official website [www.uidai.gov.in](http://www.uidai.gov.in) Registrars & Enrolments under process manuals and guidelines in the subject matter.

**Q.2** : SOPs followed by UIDAI and it's Registrars for filling FIR when such an event takes place.

**Reply** : May refer UIDAI policy on stolen machines available at referred link in reply 1 above.

**Q. 3** : SOPs of the safeguards / disaster management plan that must be put into place when such an event takes place.

**Reply** : As informed vide reply 1 above.

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- Q. 4 :** Copies of all the FIRs filed after the theft / loss was noticed.
- Q. 5 :** Details of action taken against the negligent Registrar and / or Enrolment Agency.
- Q. 6 :** Details of the public notices, dates, newspapers released to inform those individuals whose data was stolen / lost, so they could re-enrol.
- Reply 3 to 6:** Detailed information for Point No. 2, 4, 5 & 6 is being collected and will be provided shortly.

2. If you are not satisfied with the reply, you may appeal to the Appellate Authority, UIDAI within 30 days from the receipt of this letter. The name, address and contact number of the Appellate Authority is given below:-

Shri Davinder Kumar,  
DDG & Appellate Authority,  
Unique Identification Authority of India  
Jeevan Bharti Building, 2<sup>nd</sup> Floor, Tower-I,  
Connaught Circus, New Delhi – 110001.

Yours faithfully,

  
(Shrish Kumar)  
Assistant Director General & CPIO  
Tele : 011-23466823

13

14

15